Contact Us

EMAIL

rdscsr@edcodisposal.com

TEXT

(760) 313-6074

WEBSITE

ramonadisposal.com

ADDRESS

324 Maple St., Ramona, 92065

PHONE

(760) 789-0516

SCAN THE QR CODE TO DOWNLOAD THE RDS APP

GENERAL SERVICE INFORMATION

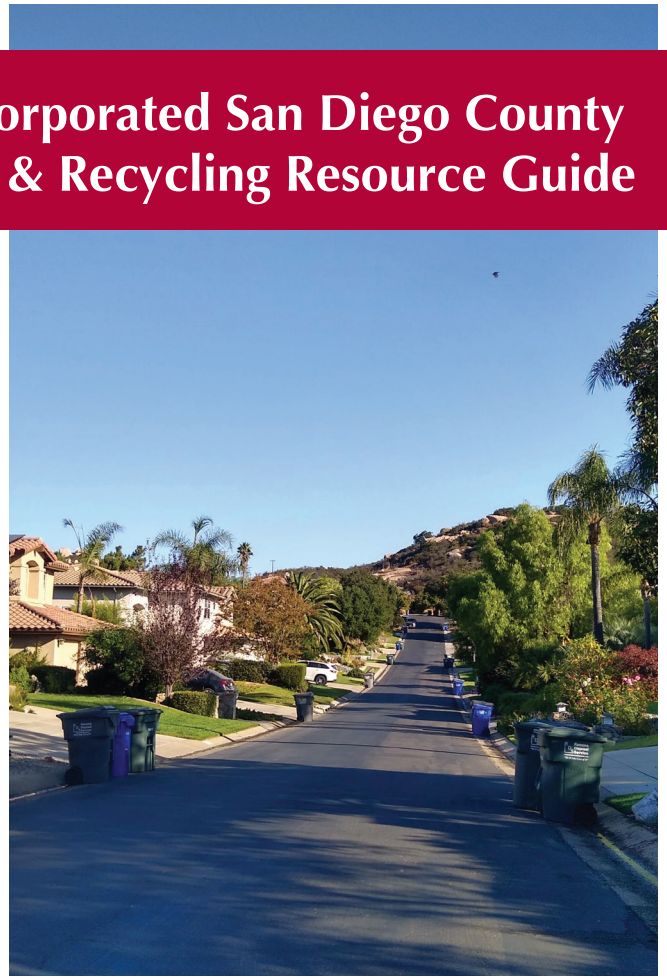
For information on service, rates, methods of payment and other general information, please contact RDS to communicate with one of our friendly customer service representatives.

STAY CONNECTED WITH RDS

Stay connected with RDS by registering your email address through our website and receive periodic notifications regarding service alerts, upcoming events and environmental news.

Subscribe by going to **ramonadisposal.com** and entering your zip code. On our homepage, enter your email address in the designated email box and click on SUBMIT.

Unincorporated San Diego County Waste & Recycling Resource Guide



RESIDENTIAL SERVICES

Ramona Disposal Service

ramonadisposal.com

"We'll Take Care of It"

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Welcome!

WELCOME TO RDS

RDS is a family owned and locally operated waste collection and recycling company. RDS specializes in offering integrated, user-friendly waste removal and recycling programs to serve residential homes, multi-family properties, commercial businesses, multi-tenant buildings, industrial centers, construction sites, and community events.

On the Road to Zero Waste!

RDS has embraced Zero Waste as a goal and is committed to helping residents in achieving tangible results. ***On the Road to Zero Waste*** is not just a slogan, it's a commitment which RDS pursues daily with our continued diversion efforts. At RDS, we are not just focused on the easy-to-divert items, we're breaking the diversion paradigm!

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Weekly Collection

AUTOMATED CURBSIDE COLLECTION GUIDELINES

Residential service consists of weekly collection of household trash, organics and recyclables from your home and yard.

Our commitment to superior service has offered customers peace of mind on collection day... week in and week out. Our service team provides a level of commitment, integrity, and personal attention that a family owned and locally operated company takes pride in offering.

WHAT TO DO ON COLLECTION DAY

- Set out carts at street level with the wheels against the curb, if applicable, and out of the way of traffic.
- Arrows on the lid of carts should point toward the street.
- Keep a minimum of two (2) feet distance between your carts, and three (3) feet from obstructions such as parked cars, mailboxes, trees and telephone poles.
- Please do not overload your carts. Do not overfill the automated carts to prevent the cart lids from properly closing.
- Please be careful not to place carts in areas of traffic, such as bike lanes, to avoid blocking paths of travel.
- To ensure your carts are serviced, please place all carts out by 6:00 a.m. on your service day or after 6:00 p.m. the night before.

KEEP A LID ON STORMWATER POLLUTION

In addition to efficient waste collection service, your collection carts will help prevent stormwater pollution in your neighborhood. Your carts' attached lid will keep your trash, recycling and organics sealed and secure. Stormwater runoff has been determined to be a major cause of water pollution. Unlike the sanitary sewer system where water is treated, runoff that enters a storm drain is not treated and discharges directly into an open body of water like a lake, pond, river, creek, or stream. All of the pollutants that stormwater picks up off the ground as it flows into a storm drain remain in the water and are discharged into the receiving water or structure, adding pollution with every runoff event.

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TRASH

RDS will provide each single-family residential customer with a 32-, 64-, or 96-gallon gray automated trash cart for weekly collection.

Use your gray trash cart to dispose of non-recyclable household trash. Residents can request additional gray trash carts for an extra charge.

HOUSEHOLD TRASH INCLUDES, BUT NOT LIMITED TO:

Broken Glass, Ceramics or Mirrors
Diapers
Pet Waste
Chip or Snack Bags
Plastic Grocery Bags
Vacuum Bags
Rubber or Garden Hoses
Wire

KEEP OUT OF THE TRASH CART:

- Recyclables
- Organics
- Household Hazardous Waste (HHW)
- Electronics or Batteries
- Flourescent Light Bulbs
- Pharmaceuticals, Medical Waste or Needles
- Automobile Parts, including motor oil, oil filters, batteries, and tires

WASTE REDUCTION TIPS:

- Rather than throwing items away in the trash, donate unwanted items to charity, friends or family.
- Reuse glass jars, cups, tubs, aluminum foil, boxes, bags and packaging material.
- Use cloth napkins, tablecloths, and dish towels instead of disposable items.
- Purchase items with less packaging by buying in bulk.
- Bring your own coffee cup, water bottle, reusable bags, and boxes when shopping or out and about, rather than using disposables.
- Subscribe to paperless invoices and notices.
- Opt out of junk mail. Remove your name from mailing lists by visiting OptOutPrescreen.com or by calling toll-free 1-888-5-OPT-OUT (1-888-567-8688) or by visiting sandiegocounty.gov referencing junk mail.

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RECYCLING

RDS will provide each single-family residential customer with a 32-, 64-, or 96-gallon blue automated recycling cart for weekly collection. Residents can request additional recycling carts at no extra cost!

Use your blue recycling cart to recycle household containers, mixed paper, newspaper, cardboard and beverage containers marked ♳ - ♷, labeled "CA Redemption Value" or "CA Cash Refund," all mixed together in your recycling cart. Please help prevent contamination by not placing any trash or non-recyclable items in your blue recycling cart. **DO NOT use plastic bags!** Recyclable material must be placed loosely inside recycling carts only.

ALL RECYCLABLES GO IN ONE CONTAINER

With our commingled recycling program, there's no need to sort recyclables. One container can take it all!

RECYCLABLES INCLUDE, BUT ARE NOT LIMITED TO:

ALUMINUM:
Aluminum, steel and tin cans, such as food and beverage cans for soda, soup, beer, beans, fruit, and vegetables. Clean aluminum foil, clean aluminum trays, and clean pie tins.

PAPERBOARD:
Paperboard boxes such as cereal boxes, tissue boxes, refrigerated food boxes, boxes from toiletries, and soda/beer cases.

SHREDDED PAPER:
Shredded paper (placed in a sealed clear plastic bag for easier handling).

METAL:
Dry and empty paint and aerosol cans.

CARTON CONTAINERS:
Aseptic cartons, including milk cartons and juice boxes, half-gallon juice cartons, soup/broth cartons, and wine cartons.

GLASS CONTAINERS:
Glass containers including food jars and beverage bottles.

CARDBOARD:
Cardboard, including boxes used for moving and shipping or any other box or packaging made of corrugated cardboard.

STYROFOAM:
Clean foam cups, meat trays, plates, egg cartons, block packaging (no peanuts), rigid polystyrene, and carry-out containers.

MIXED PAPER:
Mixed paper, including junk mail, catalogs, magazines, newspapers, and paper used for computer printing.

#1 - #7 PLASTICS: All plastic containers, lids, and packaging with a recycling symbol of #1-7 (all containers accepted with caps and lids): water and soda bottles, peanut butter and other food jars, mouthwash bottles, vegetable oil containers, automotive oil containers, ovenable food trays, milk jugs, juice bottles, shampoo and conditioner bottles, detergent and bleach containers, condiment bottles, medicine bottles, bottle caps, butter and yogurt tubs, CD cases, baby bottles, 5-gallon water bottles, CDs, medical storage containers, and rigid plastics such as 5-gallon buckets.

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KEEP OUT OF THE RECYCLING CART:

- Soiled Disposable Plates or Cups
- Soiled Paper Towels
- Soiled Tissue
- Plastic Bags (NO plastic grocery bags, newspaper delivery bags or chip/snack bags)
- Ceramics, Drinking Glasses, or Mirrors
- Flourescent Light Bulbs
- Electronics or Batteries
- Household Hazardous Waste (HHW)
- Clothing or Shoes

All food and beverage containers should be EMPTY: no/minimal food residue and no liquids remaining, and boxes should be broken down and flattened to fit inside the recycling cart.

HELP SAVE NATURAL RESOURCES AND ENERGY

Recycling improves tomorrow's environment today. The production of aluminum, plastic and paper from virgin materials requires significantly more energy and produces more air and water pollution than it does to produce the same item from recycled products.

RECYCLABLE MATERIALS BECOME EVERYDAY PRODUCTS

Millions of items produced are made with recycled materials. Old newspaper becomes new paperboard packaging and newsprint. Shipping containers and cereal boxes are made from recycled corrugated boxes. Today, more paper is recovered for recycling than buried in a landfill.

WATCH WHERE YOUR RECYCLABLES GO

RDS has created recycling videos available on our website, ramonadisposal.com. Our videos increase awareness by providing a wonderful overview of what happens to commingled recycling as well as Construction, Demolition & Inert (CDI) processing. Watch what happens from the time recyclables are picked up from your home, to when the materials are sorted at our Material Recovery Facility (MRF) and then shipped to domestic and international markets to be made into new recycled products.

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ORGANICS

RDS will provide each single-family residential customer with a 32, 64- or 96-gallon green organics cart for weekly collection. Residents can request additional organics carts at no extra cost!

Use your organics cart to place green waste, food waste and food-soiled paper. Please help prevent contamination by not placing any trash or non-organic items in your green organics cart. **DO NOT use plastic bags!** Organics must be placed loosely inside green carts only.

ALL ORGANICS GO IN ONE CONTAINER

Organic waste (also referred to as organics), which includes food waste, green waste, landscape and pruning waste, non-hazardous wood waste, and food-soiled paper waste, will be collected all mixed together in your green organics cart. If it grows, it goes!

Food Scraps

Cooked or raw meat, poultry and seafood (including bones), cheese, dairy products, fruits, vegetables, grains, pasta, egg shells, bread, coffee grounds, tea bags, tea leaves, baked goods, nuts, jelly, candy, snack foods, leftovers, and spoiled food.

How to Collect
- Use a kitchen caddie.
- Empty food scraps directly in your cart (loose or in paper bags) and ensure the lid closes. **Please do not use any kind of plastic bags!**

What to Avoid
Do not include liquids, plastic, glass, metals, or Styrofoam.

Yard Waste

Grass clippings, small branches, small tree limbs, tree roots, flowers, leaves, plants, and straw.

How to Collect
- Place yard trimmings directly in your green cart (loose or in paper bags) and ensure the lid closes.

What to Avoid
No rocks, dirt, soil, tree stumps, or plastic bags.

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Food-Soiled Paper

Paper bags, paper napkins, paper towels, paper plates, paper cups, paper take-out containers and take-out boxes (with no plastic or wax coating, and with metal removed), coffee filters, tissues, food-soiled pizza boxes and food-soiled cardboard boxes.

How to Collect
- Paper can be dry or wet.
- Place food-soiled paper directly in your cart (loose or in paper bags) and ensure the lid closes.

Natural Fibers

Popsicle sticks, sawdust, toothpicks, wooden chopsticks, and untreated wood.

How to Collect
- Place natural fibers directly in your cart (loose or in paper bags) and ensure the lid closes.

WATCH RDS'S FOOD WASTE RECYCLING VIDEO

RDS's Food Waste Recycling video is available on our website, ramonadisposal.com, and provides details on ways to collect your food scraps. Learn how organic waste is recycled and its benefits.

COLLECTING YOUR FOOD SCRAPS

There are many different ways to cleanly move food scraps from your kitchen to your green organics container. Here are some of the most popular options:

- **Wrap Your Scraps!** - Many people find wrapping food waste in any type of non-wax paper, such as paper towels, packing paper, newspaper, or paper bags, is an easy way to move food waste from inside your kitchen to your organics cart. This is especially true for large quantities of fruit, meat, etc., and you can even leave the scraps wrapped in the paper and then just drop it into the organics cart. **Please do not use any kind of plastic bags!**
- **Kitchen Caddies -** A kitchen caddie is a designated container specifically for the internal collection of organics in your home. *Any reusable container can be used* as a kitchen caddie, but RDS also has an optional free kitchen caddie for your household use. **Please visit our website, ramonadisposal.com, and visit the Residential Service's Organics page to learn more about how to place an order.**
- **Containerize It -** Many people have their own containers, such as coffee cans and Tupperware products that they are comfortable using to hold food scraps. Similar to kitchen caddies, once the container is full, it can be taken and emptied into the organics cart.
- **Freeze It -** Some people choose to freeze or refrigerate their food scraps in containers and paper bags and then empty as needed or the night before collection.

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Household Hazardous Waste

HOUSEHOLD HAZARDOUS WASTE (HHW)

Household Hazardous Waste (HHW) is unused or leftover portions of products containing toxic chemicals used around the home. Products labeled **Caution**, **Warning**, **Danger**, **Poison**, **Toxic**, **Flammable** or **Corrosive** are considered hazardous.

HHW INCLUDES BUT NOT LIMITED TO:

- Batteries
- Paint
- Cleaners & Chemicals
- Pesticides & Fertilizers
- Electronic Waste (Ewaste)
- Motor Oil & Filters
- Fluorescent Bulbs
- Medical Waste
- Mercury Thermometers

HOW TO DISPOSE HHW

For information call the Earth 911 Recycling Hotline to locate drop-off programs for hazardous and non-hazardous materials:
1-800-CLEANUP (800-253-2687) or www.earth911.org or WasteFreeSD.org

For information on the nearest Hazardous Waste Disposal Facility available to you call:
ALL County Unincorporated areas, 1- 877-713-2784.

HHW REDUCTION TIP:

USE IT UP! If you use all of a product with hazardous ingredients in accordance with label directions, there is no HHW to manage. Containers that once held a hazardous product are not considered HHW if they are completely empty. If you can't use it up, see if someone else can use the remaining product.

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PAINT

Paint **may not** be placed out for curbside collection or disposed of in a bin/container meant for solid waste. FREE paint recycling is available at drop-off sites throughout California. Most of these sites are at paint retailers (paint, hardware, and home improvement stores) that have volunteered to take back paint, and they are available to any resident and business in California. These stores accept paint whenever they are open for business. Visit paintcare.org to find a drop-off site near you.

PHARMACEUTICALS

Do not flush unused, unwanted, and expired medications down the toilet, put them in the drains, or throw them away in the trash. Always make sure to keep medication out of reach of children and pets. Unused, unwanted, and expired medications can be taken to a San Diego County Prescription Drug Collection Box location and turned in anonymously in a secure collection drop-box. When disposing of medication, make sure to remove all labels with personal information and recycle the containers at home. Place unneeded pills into a plastic container or ziplock bag. Visit deadiversion.usdoj.gov to find a drop-off site near you.

SHARPS & NEEDLES

Home-generated sharps waste is hypodermic needles, pen needles, intravenous needles, lancets, and other devices that are used to penetrate the skin for the delivery of medications derived from a household including a multi-family residence or household. Sharps waste should be placed in a State-approved container. Another alternative is to place your sharps waste in a container that does not leak, break, or puncture. It must be taped, sealed, and labeled "SHARPS." When your sharps container is about 3/4 full, seal it securely. Keep your sharps containers out of reach of children and pets.

E-WASTE & BATTERIES

Proper disposal of electronic waste (e-waste) is becoming a major environmental concern. Computer monitors, hard drives/CPUs, scanners, keyboards, televisions, VCRs, radios, printers, fax machines, and batteries, all contain significant levels of lead, metals and/or other corrosive materials contained within that should not be put into the trash. If batteries are not discarded properly, they can potentially explode and cause a fire in a collection cart, truck or in a disposal facility when crushed. Batteries and E-Waste can be disposed of properly at no cost at HHW Collection Facility.

Collection Information

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DETERMINING YOUR COLLECTION DAY

Residential customers are able to look up their collection day with a click of a button! Visit our website, edcodisposal.com, where a collection day map and an interactive collection day lookup feature are located under the Service Schedule tab.

HOLIDAY SCHEDULE

Residential collection service will not be performed on the holidays listed below and as a result, there will be a one-day residential delay in service.

- New Year's Day
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Christmas Day

Holidays which fall on a Saturday or Sunday WILL NOT delay waste removal services for the remainder of the week.

Please set out waste and recycling containers for collection on your regularly scheduled service day for all other holidays, including: Martin Luther King Jr. Day, Lincoln's Birthday, Presidents' Day, Washington's Birthday, Cesar Chavez Day and Veterans' Day.

Free Special Events and Services

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CHRISTMAS TREE RECYCLING

Christmas trees are collected curbside the first two weeks following Christmas on your regular collection day. Trees must be cut into lengths no longer than six (6) feet, be free of ornaments, garlands, tinsel and flocking, and the stands must be removed.

HOUSEHOLD BATTERIES

For information on where residents can bring unwanted Household Hazardous Waste (HHW) and E-Waste items, including batteries, for safe and proper disposal please call 877-R-1-EARTH (877-713-2784) or visit WasteFreeSD.org.

BULKY ITEM COLLECTION

Bulky Item Pickup is a service offered by RDS for large items generated from within your home. To schedule a bulky item pick up please contact us. On your appointed bulky item collection day, set out your item at the curb or the end of your driveway by 6:00 a.m.

BULKY ITEMS INCLUDE BUT NOT LIMITED TO:

Furniture
Carpet
Refrigerators
Freezers
Ranges
Microwaves
Water Heater
Rugs
Book Shelves
Washers & Dryers
Mattresses (please wrap prior to setting out - special mattress disposal bags can be purchased at hardware stores, i.e. Home Depot, Lowe's, etc.)

ITEMS NOT ACCEPTED FOR BULKY ITEM PICKUP SERVICE:

- Household Hazardous Waste (HHW)
- Electronics
- Flourescent Light Bulbs
- Pharmaceuticals, Medical Waste or Needles
- Automobile Parts, including motor oil, oil filters, batteries, and tires
- Construction and Demolition Debris
- Concrete, Rocks, Brick or Dirt